

## Expedited provider provisioning for access to MEDITECH Expanse

If you are a provider (a physician, nurse practitioner, midwife, or dentist) and you are scheduled to work a shift at a site utilizing MEDITECH Expanse (currently Eagle Ridge, Fraser Canyon and Mission Memorial Hospitals) within the next 72 hours and you *do not* have access at that site, please contact:

- **Medical Affairs (during business hours Monday – Friday 0800-1600)** 604-587-4483 ext.764432 or email: [CredentialsOffice@fraserhealth.ca](mailto:CredentialsOffice@fraserhealth.ca)
- **Service Desk (after hours Monday – Friday 1600 – 0800, weekends and statutory holidays)** 604-585-5544

**You will need to provide:** your name, the site you are scheduled to work at, and your Windows account so they can expedite the process of providing you the necessary access.

If you require training, the training team will reach out to you as soon as possible to support your learning needs.

**Please note:** You can also have your local site or regional medical director contact the above in your stead.

If you require access, but the request is for greater than 72 hours, please follow the typical access provisioning request process by reaching out to Medical Affairs.

If you have questions about this process please email [Bekaye.Keita@fraserhealth.ca](mailto:Bekaye.Keita@fraserhealth.ca) or [biebelemabo.selema@fraserhealth.ca](mailto:biebelemabo.selema@fraserhealth.ca)