

**To :** Surgical Program Directors and Managers  
Surgeon Offices and Medical Office Assistants

**From :** Glenn Weigel, Director, Strategic Initiatives, Surgery and Cardiac Services  
Dr Dave Konkin, Regional Medical Director, Surgical Network  
Cindy Laukkanen, Executive Director, Surgical and Anesthesia Networks

**Date :** November 9, 2021

**RE :** New Fraser Health surgical waitlist management policy

The BC ministry of health has released a new surgical waitlist management policy and has asked all BC health authorities to implement its elements in the current fiscal year. The Fraser Health surgical waitlist management policy has been revised to align with the new provincial policy, please see the attached policy document and quick reference guide for more details.

Key elements of the new policy include ...

- Additional emphasis on patients being ready, willing, and able to proceed with surgery (ready to treat) before they are added to a waitlist
- Additional emphasis on scheduling patients in order (first in first out) within constraints of clinical priority
- Changes to the structure of patient unavailable time and a cap of six months
- A new waitlist audit process that requires Fraser Health to call all patients waiting longer than twice clinical benchmark at least once every three months to confirm they remain ready, willing, and able to proceed with surgery

Please take a moment to read the new policy and address any questions to ...

- Glenn Weigel ([glenn.weigel@fraserhealth.ca](mailto:glenn.weigel@fraserhealth.ca))
- Dr Dave Konkin ([dave.konkin@fraserhealth.ca](mailto:dave.konkin@fraserhealth.ca))
- Cindy Laukkanen ([cindy.laukkanen@fraserhealth.ca](mailto:cindy.laukkanen@fraserhealth.ca))