

The Specialist Services Committee (SSC) enables health system improvement by engaging physicians to:

- ▶ collaborate within the health system
- ▶ lead quality improvement initiatives
- ▶ deliver high quality services

FHA SSC Representative: Dr. Dayan Muthayan, EMD Dayan.Muthayan@fraserhealth.ca

FHA SSC Leader: Jag Sandhu, Leader, SSC Initiatives Jag.Sandhu@fraserhealth.ca

FACILITY ENGAGEMENT (FE): supports physicians to have more meaningful input at their facility to improve both patient care and their working environment. Funding is made available to medical staff societies to prioritize issues and work with health authorities on mutual priorities to improve patient care. Facility Engagement Liasons (FELs) have been hired to work directly with facilities and facility-based physicians. FELs will help in developing effective engagement processes and lines of communication with physicians, and between physicians and health authorities. The Facility Engagement team is actively meeting with facility-based physicians and health authorities to roll out this initiative. The FHA FELs are:

CONTACTS: Samantha Stojkovich
sstojkovich@doctorsofbc.ca

Belinda Chen
bchen@doctorsofbc.ca

[Recent FE Stories & Videos \(Click here\)](#)

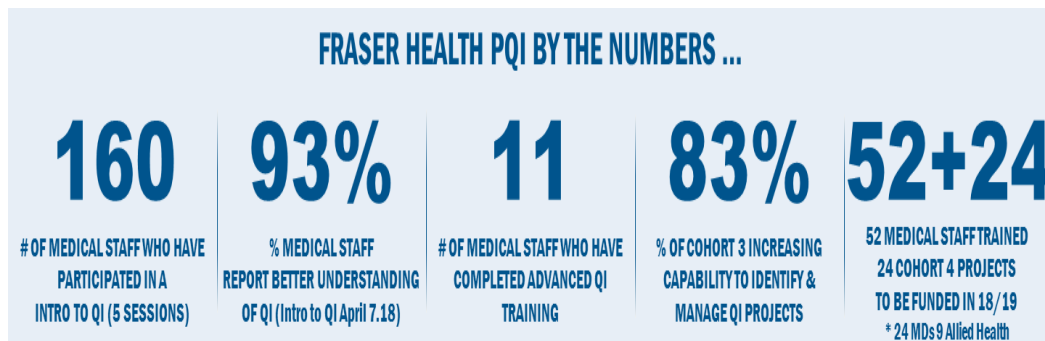
Physician groups have formed in all 12 acute care sites where medical staff are now actively engaged in a 100+ Facility Engagement projects, including many collaborative activities that involve site administrators and staff.

Hospital	Medical Staff Association President	Facility Engagement Liason (FEL)	Status	Annual Funding
BH	Dr. Chris Bozek	Samantha	Active	\$500,000
SMH/JPOCSC	Dr. Raymond Dong	Samantha	Active	\$500,000
RCH/ERH	Dr. Richard Merchant	Belinda	Active	\$500,000
ARHCC	Dr. Andrew Neitzel	Belinda	Active	\$400,000
PAH	Dr. Eleanor Clark	Samantha	Active	\$400,000
LMH	Dr. Elaine Mah	Belinda	Active	\$400,000
RMH	Dr. Ken Burns	Samantha	Active	\$400,000
CGH	Dr. Paul Mallam	Samantha	Active	\$300,000
DH	Dr. Robert Shaw	Samantha	Active	\$200,000
MMH	Dr. Stephen Hughes	Belinda	Active	\$150,000
FCH	Dr. Raymond Green	Samantha	Active	\$50,000
			Total	\$3.8 M

PHYSICIAN QUALITY IMPROVEMENT (PQI): provides quality improvement training and support to physicians to enhance patient care. This initiative partners with each health authority to support physician involvement in quality improvement and provides quality improvement technical resources and expertise. \$2.0M has been budgeted to support PQI for the Fiscal Year 2018/19.

CONTACT: Angela Tecson, Manager, PQI Angela.Tecson@fraserhealth.ca

[FHA PQI Video \(Click here\)](#)



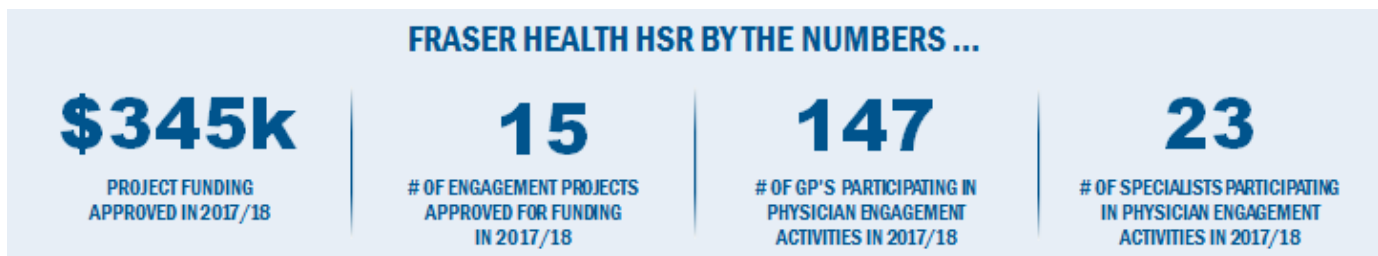
PQI COHORT PROJECT FUNDING

Description	Prerequisites	Intake Process	Physician Commitment	Funding
<ul style="list-style-type: none"> Participants undertake a self-identified QI project Participants are required to complete 13 full days of structured QI training Dedicated technical staff (QI Consultant, Data Analyst, etc.) support participants with their QI projects. 	<ul style="list-style-type: none"> IHI Open School QI certification (online modules); and, Pre-session Training 	<ul style="list-style-type: none"> Annual Fall admission Physicians and non-physicians eligible Rolling admission no deadline 	<ul style="list-style-type: none"> Signed Project Charter Business Case & Communication Plan Monthly Project Report Final Project Summary & Project Poster 	<ul style="list-style-type: none"> SP or GP sessional rate Average of 20 hrs/mo.

HEALTH SYSTEM REDESIGN (HSR): Provides funding to the health authority to engage physicians for input on time-limited, project-based system redesign activities. Funding is not intended for ongoing program administration, committee work, staff positions or clinical compensation. Co-funded by SSC, Shared Care and GPSC and administered by the Health Authority. \$340,000 has been budgeted to support HSR initiatives for the Fiscal Year 2018/19.

CONTACT: Jag Sandhu, Leader, SSC Initiatives Jag.Sandhu@fraserhealth.ca

Applications invited every quarter for consideration of the FHA HSR Steering Committee (subject to availability)



QUALITY & INNOVATION PROJECTS: One-time funding provided in 2012 & 2015 to support physician-driven prototypes and quality improvement projects with the potential for broader health system impact. SSC is focused on supporting these projects and not considering any new requests.

CONTACT: Jag Sandhu, Leader, SSC Initiatives Jag.Sandhu@fraserhealth.ca

Project (Funding)	Physician Lead(s)	Project Summary & Key Outcomes
Quality & Innovation Projects – Fraser Health – In Progress		
Regional Dementia Strategy (\$510,298)	Dr. Michael Peter O'Connor Dr. Leena Jain	The goal of this initiative is to enhance the role of specialists in supporting primary care practitioners to increase their knowledge and confidence in early diagnosis and culturally sensitive treatment and management of people with dementia and their families. Three key streams of activity: <ol style="list-style-type: none"> An integrated interprofessional Collaborative Practice Dementia Pathway in three designated communities in FH where specialists and a Division of Family Practice (DoFP) are working in collaborative teams; A competency based Dementia Education Mentoring Program focused on early diagnosis and referral to community supports that will be tested within Divisions of Family Practice (DoFP) within Fraser Health, and A public awareness campaign and clinical tool to enhance dementia care among South Asia population.
Video of suicide prevention for adults with active suicide behavior (\$103,400)	Dr. Hem Phaterpekar	A high-quality video will be created and tested for effectiveness in reducing the incidence of suicide ideation and/or active suicide behavior in adults. The scope includes a non-randomized group of 60 patients from hospital emergency and inpatient units and community programs in the Fraser Health Region at Royal Columbian Hospital. Patients will be assessed immediately before and after viewing the video and follow-up assessments will also be conducted at three and six months using the Beck Scales for Suicide Intent and Ideation.

LEADERSHIP TRAINING SCHOLARSHIP: Supports physicians to develop leadership and quality improvement skills. Up to \$10,000 per specialist or GP per year to cover tuition and travel costs.

CONTACT: JCCTraining@doctorsofbc.ca

The following table features popular courses attended by physicians funded by the Leadership Scholarship.

Entry ● Experienced ▲ Advanced ■

Name	Level	Name	Level	Name	Level
CMA – Physician Leadership Institute (PLI)		CMA – PLI (cont’d.)		UBC Sauder	
Self-awareness (core)	●	Physician Engagement	▲	Physician Leadership Program (PLP)	▲■
Engaging Others (core)	●	Facilitating Meetings	▲	Achieving a Leadership Presence	■
Dollars and Sense (core)	●	Managing People	▲	Leading High Performance Teams	■
Conflict Management & Negotiations (core)	●	Coaching for Excellence	▲	Meeting the Leadership Challenge	■
Leading Change (core)	●	Talent Management	▲	Institute for Healthcare Improvement (IHI)	
Leadership for Medical Women	●	Influencing Boards	■	National Forum on Quality Improvement in Health Care	●▲■
Professionalism and Ethics	●	Strategic Influence	■	IHI Open School Online Courses	●▲
Leadership begins with self-awareness	●	Leading System Improvement	■	IHI Change Conference	■
Physicians Leadership Focus	●	Quality Measurement	■	Leading Quality Improvement: Essentials for Managers	▲
Disruptive Behaviour	●	Strategic Thinking	■	BC Patient Safety & Quality Council (BCPSQC)	
Effective Communications	●▲			Clinician Quality Academy	●▲■

SERVICE DELIVERY (FEES): Non-clinical fees that support increased capacity, better coordination of care and improve patient access and care.

CONTACT: Lea Harth, Doctors of BC Fee Guide Advisor lharth@doctorsofbc.ca

SSC MEETING SUMMARIES: As a way to keep informed about SSC Committee, key highlights are captured after each meeting www.sscbc.ca/wrap

