

Home Screen

Name of User

Shows the name of the user signed in.

 Mak, Hai-Ying On-Duty Auto-Reply

On-Duty/Auto-Reply

Green indicates the user is On-Duty (Online) or Auto-Reply is on

Grey indicates the user is Off-Duty (Offline) or Auto-Reply is off

Compose Message

Creates a new message.


 **Microblog**
07/29 at 13:09
Hsu, Justin
Hsu, Justin: Hi
[View All >](#)


View All


Allows the user to view all messages.

Patients, Calendar, Callboard

These boards are currently disabled.

0 **Patients**  >

Groups  >

Callboard  >

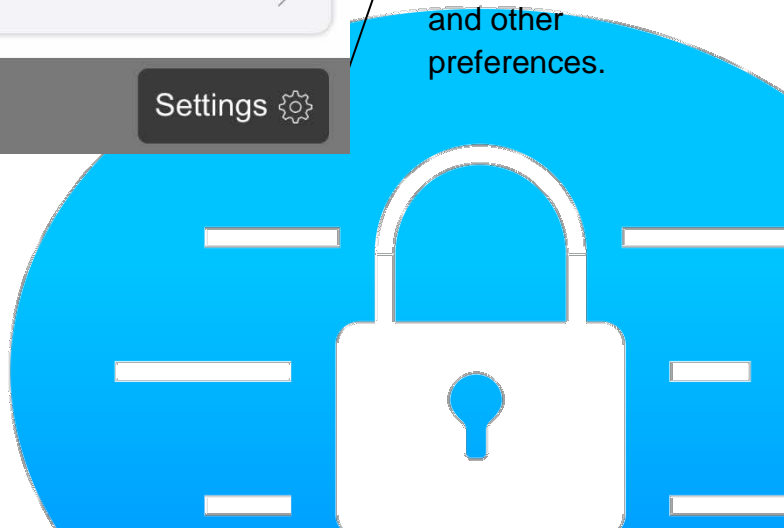
Settings

Allows the user to adjust their notifications settings, Login PIN number and other preferences.

Sign Out

Signs the user out of the application.

 Sign Out  Settings



Compose Message View

User Search

Type a first or last name to search for a user. The **Bell** icon indicates that the user will be notified of your message.

Message Recipients

 Doctor, Some X

Category

The Category name is included in the notification text received by the recipient(s).

Categories may also include pre-configured message templates, recipients, or alert behaviours.

Camera Button

Tap here to capture/upload a photo to the conversation.

Urgent

Will continually alert recipients every minute for 15 minutes until they have viewed the message.

Show/Hide Advanced Settings

Group Search

Tap here to search for recipients by group.

Message Subject

Optional field. Can contain PHI and sensitive data.

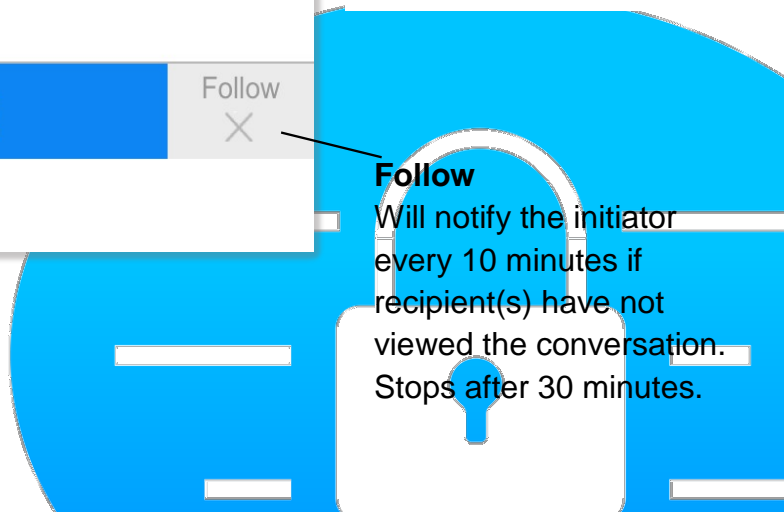
Alerting Behaviours

Message Text

Can contain PHI and sensitive data. Phone numbers will be formatted and can be easily dialed by recipients.

Follow

Will notify the initiator every 10 minutes if recipient(s) have not viewed the conversation. Stops after 30 minutes.



Conversation View

Participants

Tap here to show conversation participants, nudge users, modify behaviours, and add/remove users to this conversation.

Conversation Info

This area will show the message category, subject, or patient information when applicable.

Message Status

This icon shows the read status of each individual message.

Green check indicates that all participants have viewed this message.

Grey clock indicates some but not all participants have viewed.

Red clock indicates that no participants have viewed.

Tapping on the icon will show more detail.

If the icon is not shown, tapping on a message will reveal it.

Attachments

Tap here to show conversation attachments.

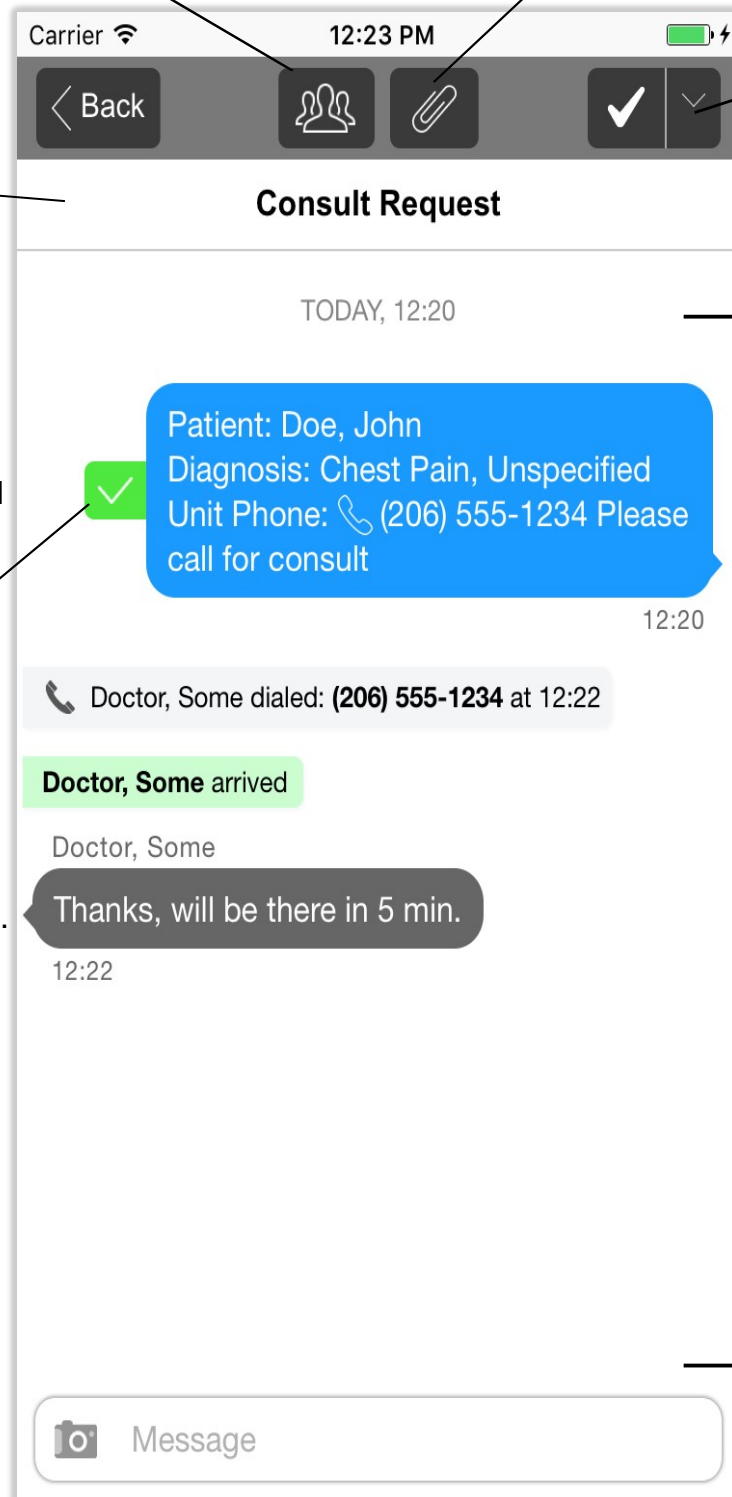
Archive Button

Tap here to archive the conversation. Archived messages are accessible from the archive section of the microblog feed.

Conversation

All conversation events will be displayed here.

These may include messages, entry/exits, dials, nudges, and inviting/removing participants.



Conversation View (cont.)

Add/Remove

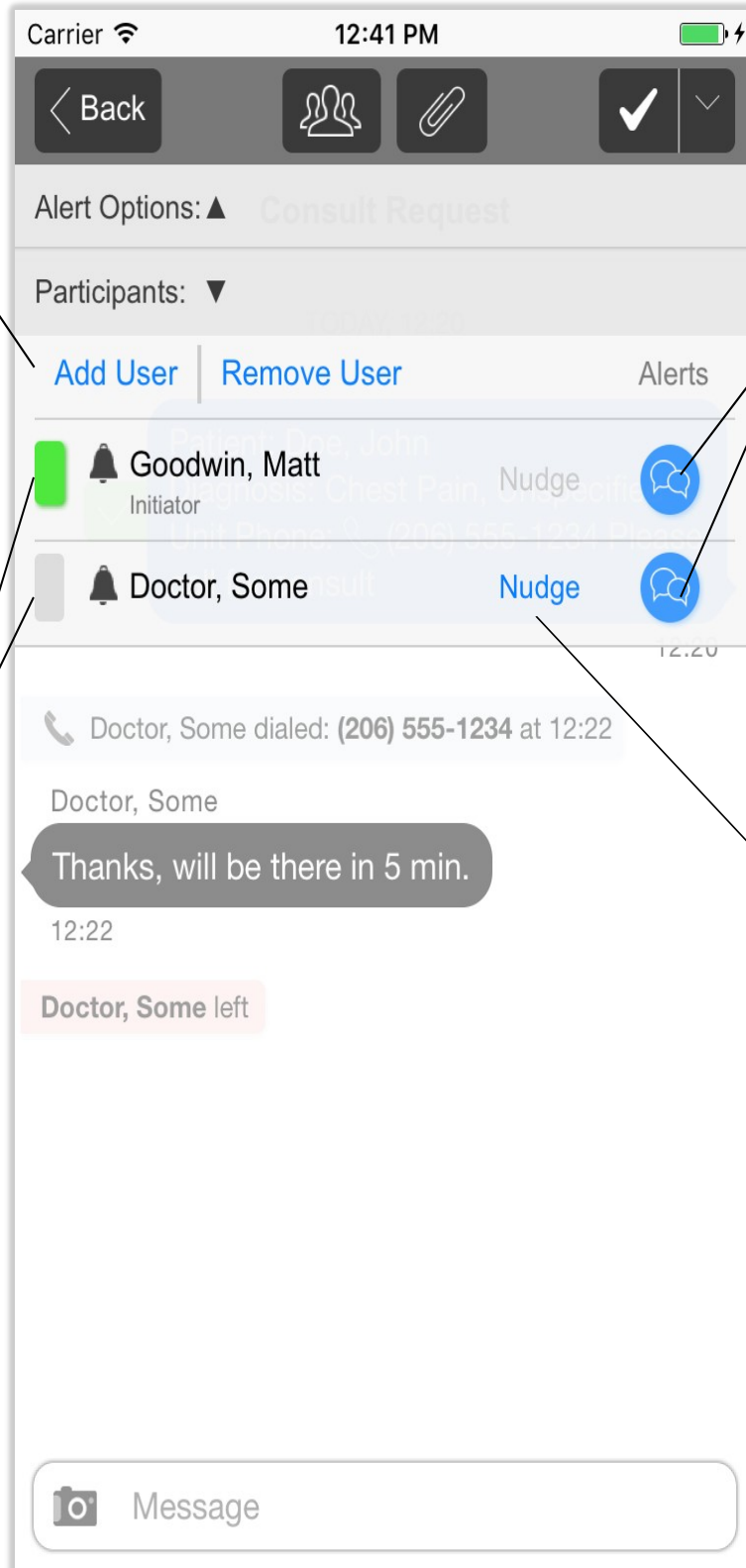
Add User lets you search for and invite a new user into the conversation.

Remove User lets the initiator remove a conversation participant.

Participant Status

Green indicates that this user is currently viewing the conversation.

Grey indicates that this user is **not** currently viewing.



Alerts

Tap here to disable alerts for a participant in this conversation.

When alerts are disabled for a user, the conversation will be archived automatically.

Any user may disable alerts for themselves.

Only the initiator may disable alerts for other participants.

Nudge

Tap here to send a one-time notification to this user.

This can be useful to re-alert a non-responsive user.

