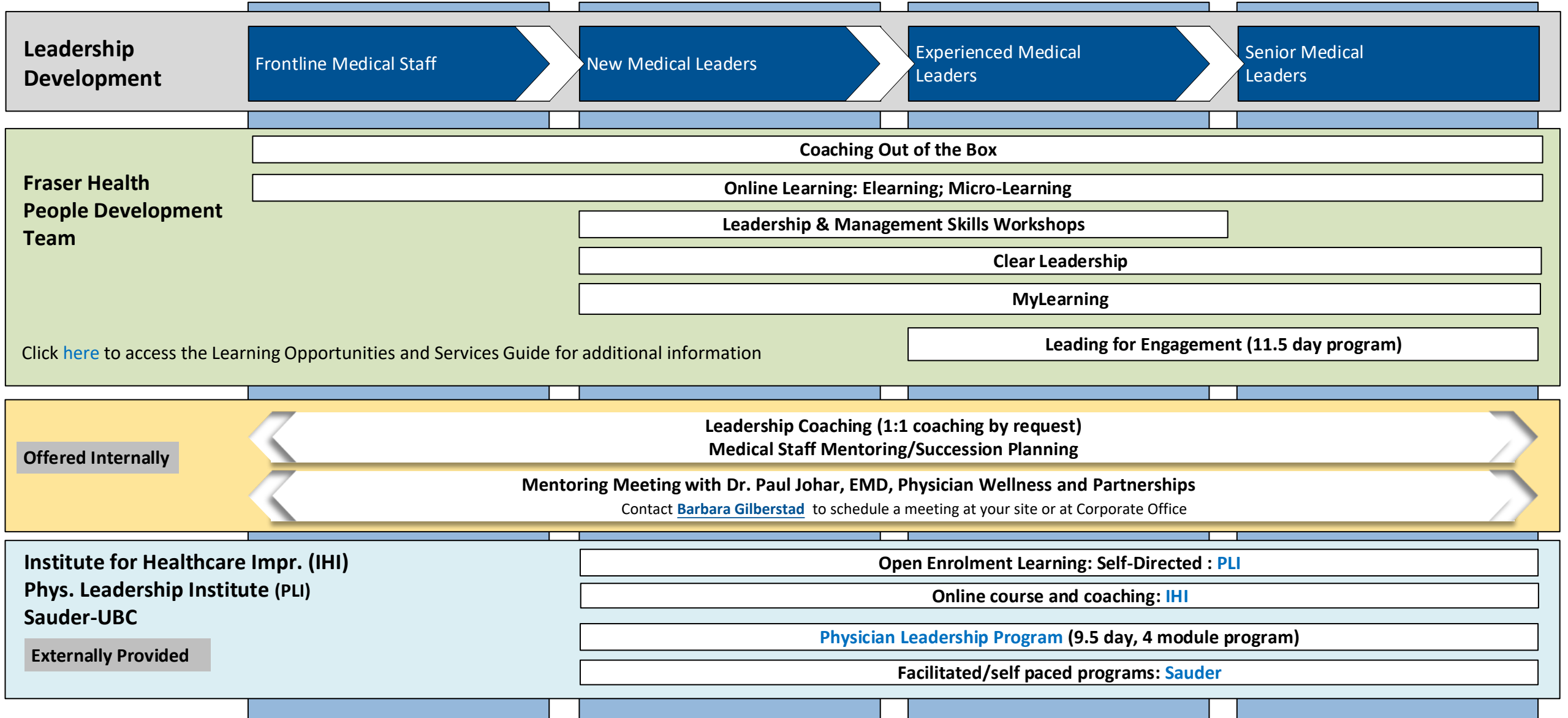


Leadership & Quality Development Opportunities for Medical Staff



Contact: Gabriele Cuff, Leadership and Talent Development

Leadership & Quality Development Opportunities for Medical Staff



Courses delivered by People Development:

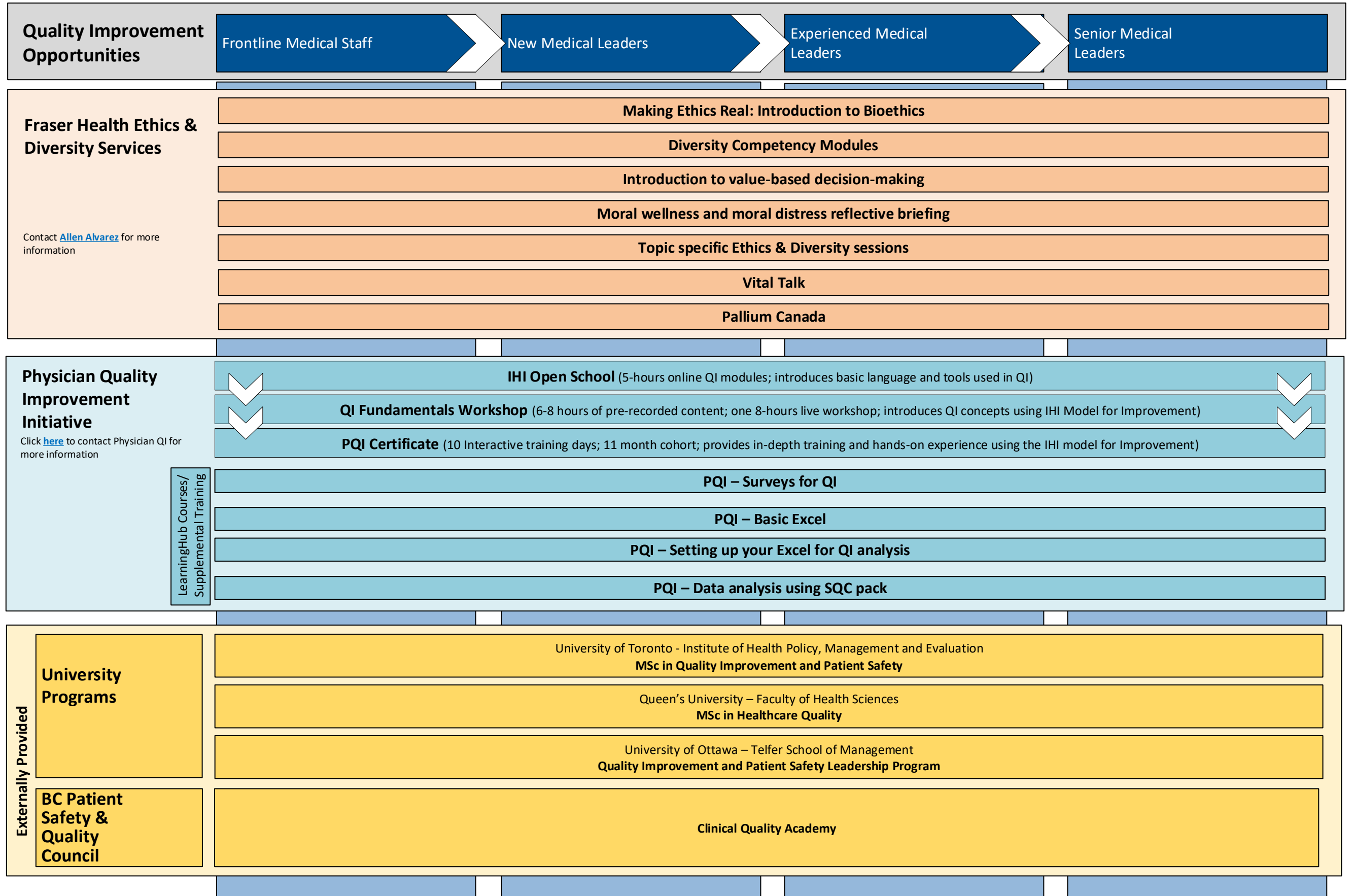
Coaching Out of the Box 4 virtual classroom sessions (2.5 hrs) and 4 learning labs (1.5 hrs)	Clear Leadership (4 days and 1 additional 2 hr session)	Leadership & Management Skills Workshops	Leading for Engagement (L4E) (11.5 days)
This program introduces leaders to the power of utilizing a ‘coach approach’ in their work with individuals and teams. As they explore and practice the foundations of a coaching, participants strengthen their ability to lead from a place of curiosity, inquiry, openness, and deep listening.	This program builds leaders’ self-awareness and ability to navigate difference/ conflict with others, enhancing their ability to build and maintain open and clear relationships/ partnership with others.	<ul style="list-style-type: none"> • Stand alone courses • Blended learning experience – self-paced pre-work (2 – 5 hours) and virtual session (3 hours) • Participants interested in learning or enhancing skills through conversation and learning with other leaders in the system. 	L4E is FH’s flagship Leadership Development program. Participants move as a cohort through three program phases focused on: Phase I: Exploring Personal Leadership Phase II: Leading Through Relationships Phase III: Leading in Systems

Online Learning

MyLearning (Catalogue of free leadership resources)	Elearning (21 modules available - take approx. 90 min)	Micro-Learning Series (learning delivered in 10 min. micro-modules)
MyLearning online platform for learning and development. Useful for self development as well as enhancing learning in your team and sharing articles with colleagues. Get access to videos, articles, courses and much more.	A wide range of courses are available via Learning Hub. Topics include: <ul style="list-style-type: none"> • Addressing Emotions at Work • Building Trust Under Pressure • Delegating for Shared Success • Identifying Work Priorities • Listening in a Hectic World • Resolving Conflict with your Peers 	Topics Include (5-6 micro-modules in each): <ul style="list-style-type: none"> • Building trust under pressure • Realizing Talent in others • Giving Needs Based Feedback • Conversations that Clarify Performance Expectations • Correcting Performance Problems • Shaping a Motivational Workplace

Contact [People Development](#) for more information

Leadership & Quality Development Pathway for Medical Staff



Leadership and Quality Development Opportunities for Medical Staff

Fraser Health Ethics & Diversity Services

Internally Provided Courses					Externally Provided Courses	
Making Ethics Real: Introduction to Bioethics <ul style="list-style-type: none"> 5-month CPD accredited course 	Diversity competency modules <ul style="list-style-type: none"> Module 1: What is Diversity Module 2: Cultural and Religious literacy Module 3: Communication with diverse populations Module 4: Special topic on diversity Module 5: Diversity competency standards and health care providers 	Introduction to value-based decision-making <ul style="list-style-type: none"> 90-minute workshop Frequency → as requested 	Moral wellness and moral distress debrief <ul style="list-style-type: none"> Support for individuals or teams with exercises to debrief moral distress 2-hours divided into 15 minute sessions 	Topic specific Ethics & Diversity sessions <ul style="list-style-type: none"> 1 – 6 hours sessions As requested 	Vital Talk <ul style="list-style-type: none"> Has a train-the-trainer course 6- day online course Offers U.S. CME credits for all its courses Click here for more information 	Pallium Canada <ul style="list-style-type: none"> Provides an in-depth learning experience on essential skills and competencies of the palliative care approach Offers courses that are Accredited Group Learning Activity as defined by the Maintenance of Certification program of the Royal College of Physicians & Surgeons of Canada Click here for more information

Contact [Allen Alvarez](#) for further information

Physician Quality Improvement (PQI)

PQI Courses in LearningHub			
PQI – Surveys for QI <ul style="list-style-type: none"> Learn how to develop surveys for Quality Improvement project and analyze QI survey data 4-hour Virtual course Register here 	PQI – Basic Excel <ul style="list-style-type: none"> Learn basic excel functionalities. Course will provide an overview of some useful tools and tips as you being your QI analysis journey 4-hour Virtual course Register here 	PQI – Setting up your Excel for QI Analysis <ul style="list-style-type: none"> Learn how to set up your excel properly for QI Analysis and have it ready for SQCpack analysis 8-hour virtual course For participants in PQI training program and PQI Alumni Register here 	PQI – Data Analysis using SQCpack <ul style="list-style-type: none"> SQCpack is a robust Statistical Process Control (SPC) application that will help analyze, understand, improve, and communicate about quality processes 4-hour in-person course Register here

Contact [PQI](#) for more information

Externally Provided Programs

SSC Physician Leadership & Quality Improvement Scholarship <ul style="list-style-type: none"> To support specialists in the development of their leadership and quality improvement skills Maximum funding of up to \$10,000 per physician each fiscal year (April 1 – March 31) can be applied for to cover actual tuition fees and travel costs. Submission of receipts will be required for reimbursement. Click here for more information 	University Programs			BC Patient Safety & Quality Council
	MSc in Quality Improvement and Patient Safety <ul style="list-style-type: none"> University of Toronto – Institute of Health Policy, Management and Evaluation Designed for professionals who wish to develop their expertise and lead quality improvement research or initiatives within the health authority or the broader health care system Non-thesis, course only option or a thesis-based option 8-month modular format with a compulsory 1-week intensive sessions in September Click here for more information 	MSc in Healthcare Quality <ul style="list-style-type: none"> Queen’s University – Faculty of Health Sciences Prepares professionals for practice, research and education in the developing area of health quality, risk and safety 2 year, part-time interdisciplinary course-based program (online videoconferencing & 2 mandatory one-week intensive sessions in July/August) Click here for more information 	Quality Improvement & Patient Safety Leadership Program <ul style="list-style-type: none"> University of Ottawa – Telfer School of Management Creates and supports health-care champions in the field of Quality Improvement and Patient Safety who can help lead and facilitate change and improvements within their practice, department, hospitals and across the entire health system Virtual, modular program Click here for more information 	Clinical Quality Academy <ul style="list-style-type: none"> Provides professionals with the capability to effectively lead quality and safety initiatives in the process of improving health care quality Aims to recognize the vital role clinicians play in health system improvement and the unique needs and expectations they have related to professional development Offers a dyad option for clinicians and administrators 6-month program with five (4) in-person residency sessions & webinars Click here for more information

Contact [Jag Sandhu](#) for further information