

To Primary Care Providers and Physicians in the Fraser Health Region

We understand the PPE supplies are in shortage and would like to support the facilities that are unable to obtain sufficient supplies to do their work safely. In order to do we ask that all clinics apply the following process:

- All clinics should first order supplies through their regular ordering process and supply channels.
- If they are unable to obtain supplies or not receiving enough supplies, all primary care physician clinics should connect with the Division of Family Practice in their region. The Division will place an order on behalf of the clinic on the FHA online order platform.
- For care providers who are not supported through their Division or are unsure where to go, please contact the PPE Community Support Desk by email at PPECommunitysupport@fraserhealth.ca or call 604-561-2037 for details on how to order.

Your request will be reviewed and validated by the applicable program areas and then your order will be placed in the queue for delivery.

We ask that you order supplies on a week-to-week basis to ensure we can spread volumes around as they are needed.

Depending on the volume of orders we receive, and the amount of available inventory, we may have to prioritize requests and adjust requested quantities.

Please note – we are currently not invoicing for the PPE supplies but are tracking the deliveries for once billing has been confirmed.